

## TERMS AND CONDITIONS FOR THE SALE OF TICKETS BY FUNIVIE MERANO 2000 SPA

- 1) These terms and conditions of sale contain the contractual rules for purchasing and using tickets issued by Funivie Merano 2000 Spa. (seasonal passes, multi-day passes, day passes, time-slot tickets, single-ride or return cable-car tickets, Alpin Bob tickets etc.)
- 2) The use of the tickets is subject to the applicable Covid regulations in the lift areas of the Merano 2000 Funivie Spa. If the use of the lift facilities is only possible upon presentation of the Green Pass, ticket holders must be able to show it at controls. Refunds of the purchase price of the tickets due to a missing and / or invalid Green Pass or other statutory or organizational requirements for the using of the lift facilities in the skiing area will not be granted.
- 2) All tickets are non-transferable and personalised; seasonal and/or multi-day passes may be required to contain the ticket holder's first and last name and/or a photograph. Tickets may not be tampered with, exchanged, passed on or given away, including free of charge. The validity period indicated on a ticket may not be altered.
- 3) The ticket validity is limited to the period indicated on it. The winter season typically starts in December and ends in late March or early April. The summer season typically starts in May and ends in early November. At the beginning and end of each season as well as during the course of the season, individual lifts may be closed.
- 4) In order to claim discounts available to families (F), senior citizens (S), junior passengers (J) and children (B), the ticket holder must appear in person at the ticket desk and present valid proof of ID (self-declarations are not sufficient) and, where applicable, a family certificate (*certificato di stato di famiglia/Familienbogen*) in order to provide evidence that they meet the conditions for discounts indicated at [www.meran2000.com](http://www.meran2000.com) and in our price lists. Anyone with a disability of 70% or higher is entitled to a discount for disabled persons. Any accompanying person must pay the full price.
- 5) By accepting a free and/or discounted ticket for children under the age of eight and/or persons with a disability (ID required), the accompanying adult declares that they are familiar with their obligations and responsibilities under civil law as well as any applicable legislation at state, regional and/or national level. All transportation of minors and/or persons with disabilities is subject to the accompanying adult's supervision, care and responsibility.
- 6) The operator cannot be held liable for any damage resulting from the improper use of the facilities or the consequences of inadequate conduct during the use of the facilities and/or any connected areas.
- 7) At the request of all service personnel, tickets and valid proof of ID must be presented at once.
- 8) All misuse shall be subject to the confiscation, revocation or cancellation of the ticket in question and/or the suspension of its validity. At the operator's discretion, any abuse may lead to

MERAN 2000 BERGBAHNEN AG  
MERANO 2000 FUNIVIE SPA

Naifweg 37 | Via Val di Nova 37 | I-39012 Merano/o  
MwSt.-Nr. | P. IVA 00124390212  
Gesellschaftskapital | Capitale Sociale: 9.625.275,36€  
info@meran2000.com | T +39 0473 23 48 21

**Merano  
2000**

legal action including but not limited to legal proceedings aimed at establishing the offender's criminal or civil liability, if any (e.g. fraud as set forth by Art. 640 of the Italian criminal code).

9) Confiscated or wilfully damaged tickets will not be refunded or replaced. Replacements for lost season tickets or multi-day passes (not applicable to day passes) can be applied for at all major points of sale; the issue number of the original pass that was lost must be indicated. The original number is required to prevent the fraudulent use of lost tickets. Newly issued tickets will be valid from the day after which the application was filed and the original ticket cancelled. All replacement tickets are subject to a service charge of € 15. The service charge will not be refunded if the original ticket is found.

10) All ski or toboggan tickets and seasonal passes require a € 5 deposit. For the deposit to be refunded, the chip card must be undamaged and fully functional upon its return. Please note that tickets are only loaned to their holder. They remain the issuer's property, and the holder is responsible for their correct use.

11) Tickets serve as tax receipts as set forth in D. M. 30/06/1992 incl. all subsequent amendments and additions and must be kept safe for the duration of the holder's stay and/or journey.

12) Since the operability of the facilities depends, among other things, on external conditions that may be beyond the operator's control (e.g. weather, safety, snow conditions, equipment failure, the availability of power, instructions issued by the authorities, force majeure and unforeseeable events), there is no guarantee that the facilities will run non-stop and at all times.

13) The prohibitions, obligations and transport regulations applicable to passengers must be strictly observed at all times; they are typically signposted at the lift stations and/or otherwise displayed using signs. This applies in particular to the rules and regulations to contain the COVID-19 pandemic. Failure to comply with the rules may result in consequences under administrative, civil and/or criminal law.

14) The classification of the slopes/trails on our ski/hiking maps are recommendations only.

15) By purchasing and/or using our tickets and/or passes, passengers declare that they have read and accept these terms and conditions of sale in full. The terms and conditions of sale can be accessed in full at [www.meranz000.com](http://www.meranz000.com).

16) In case of any discrepancies between the different language versions, the Italian version of these terms and conditions of sale shall prevail.

17) Bolzano/Bozen shall be the exclusive place of jurisdiction and Italian law shall be the only applicable law for any dispute arising in connection with the scope of the transportation agreement or the present terms and conditions of sale.